



### 3. Cover details

- 3.1** Level of cover to be provided: ☒ Comprehensive Worldwide Cover
- 3.2** Type of cover to be provided: ☐ Individual ☐ Couple ☐ Single Parent ☐ Family
- 3.3** Cover to commence: ☐ Current Scheme Year ☐ Next NHSRF Scheme Renewal Date (1st October)\*

**\* Please note:**

Applications for Insurance cover to begin at next scheme renewal can only be made within 30 days prior to 1st October.

As stated on the dedicated NHSRF Travel Insurance website 'Members can join at any time, however, the full annual cost will be payable even if they join midway through the insurance year which runs from the 1st October.' This is because members are not individually underwritten; they join the NHSRF scheme which enables the wider benefit of fixed premiums and insurance terms to be offered.

### 4. Data Protection Regulation - How your data is managed

To set up and manage your Insurance, we (NHSRF Travel Insurance) will hold and use information about you and any of your family members. This information may have been supplied by you, family members or healthcare professionals and providers.

We collect your information through our administrator, Civil Service Insurance Society, and your premium is processed by them on our behalf. Once collected your information will be shared with your insurer, Lloyd's Syndicate 4444 which is managed by Canopus Managing Agents Limited. Your insurer has appointed Roger Rich & Company to administer any claims you may have. Should you have a medical emergency your information will be shared with Mayday Assistance. Your information may also be accessible by IT and other contractors for them to meet our operational needs. Your data will be used to provide you with quotes or to administer your insurance, whilst we and those administering your insurance may analyse your insurance data with that of others to aid product design and performance. None of the controllers or processors of your information will share your information with any other party without your consent. As well as communicating with your healthcare providers we provide non sensitive information to your intermediary (if you use one). When necessary we transfer information to countries outside of the European Economic Area (EEA) though when doing so take steps to ensure companies working for us give an appropriate level of protection.

We call the lead member the "Covered Party" under the Annual Travel Insurance Scheme, and the lead member is the legal owner of the insurance. Because of this, whilst additional persons may also be insured to travel, we send most of our written communications about the insurance and about claims to the lead member.

By signing this form the lead member confirms that:

- any family members have agreed that the lead member can act for them to accept this travel Insurance
- the lead member consents on behalf of those family members and themselves to NHSRF Travel Insurance using personal information in the ways described above.

We may pass information directly to third parties or by using shared databases. These third parties will include other insurers and law enforcement agencies. This is to prevent or investigate crime, including fraudulent or other improper claims.

If any person would like details of the information that we hold about them they should write to the Data Protection Manager, NHSRF Travel Insurance, Stansted House, Rowlands Castle, Hampshire PO96DX.

I agree by signing the Declaration that to administer my insurance my information, as detailed above, may be shared with others. Also, should I wish to restrict or cease the processing of my information insurance cover will no longer be available.

NHSRF may market this product to all its members through its various publications and electronic media.

#### Future News & Offer Approval

☐ **Tick here if you would like to hear about special offers on other General Insurance products from the Scheme Administrator: CSIS**

### 5. Declaration

I declare that to the best of my knowledge, the information contained on this application is true and correct; I have read the NHSRF Travel Insurance Demands & Needs and Terms of Business and agree to be bound by them unless I notify NHSRF Travel Insurance of my wish to cancel the insurance within 14 days of receipt of my insurance documents.

**Please note:** If you don't take reasonable care and the information you give is inaccurate or incomplete then we take one or more of the following actions:

- Cancel your insurance;**
- Declare your membership void (treating your scheme membership and insurance as if it had never existed);**

**5.1** Lead member's signature:

**(iii) Change the terms of your insurance; or**

**(iv) Refuse to deal with all or part of any claim or reduce the amount of any claim payments.**

We may ask you to provide further information and/or documentation to make sure that the information you gave us when taking out; making changes to or renewing your plan was accurate and complete.

You are advised to keep a record of all information supplied in connection with this application, including any letters you send us.

Date:

D	D	M	M	Y	Y
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NHSRF Travel Insurance is a trading name of P J Hayman & Company Limited (a registered insurance broker), authorised and regulated by the Financial Conduct Authority (Firm No. 497103). Registered Office: Stansted House, Rowlands Castle, Hampshire PO9 6DX. Registered in England No. 2534965. Travel Insurance scheme administrator: CSIS, NHSRF Travel Insurance, 1st Floor, Gail House, Lower Stone Street, Maidstone, Kent ME15 6NB.

administered by:



## Instruction to your Bank or Building Society to pay by Direct Debit

### Payment will be administered by:

CSIS Travel Scheme  
1<sup>st</sup> Floor  
Gail House  
Lower Stone Street  
Maidstone  
Kent ME15 6NB

### FOR CSIS OFFICIAL USE ONLY

This is not part of the instruction to your Bank or Building Society.

You will receive an Advance Notice of Collection Letter setting out the date of the first annual direct debit when your application is processed. Future annual collections for the renewal of your travel insurance will be taken on or after 1st October each year unless you advise us to the contrary. CSIS Travel Scheme v.1

Please complete the white boxes below and sign where indicated.

Name(s) of account holder(s)

Bank/Building Society account number

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Branch sort code

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Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Service User Number

1	6	9	0	7	9
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Reference (to be completed by CSIS)

### Instruction to your Bank or Building Society

Please pay CSIS Travel Scheme Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with CSIS Travel Scheme and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date:

D	D	M	M	Y	Y
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**Banks and Building Societies may not accept Direct Debit instructions for some types of account**

This guarantee should be detached and retained by the payer.

### The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit CSIS Travel Scheme will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request CSIS Travel Scheme to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by CSIS Travel Scheme or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.  
– If you receive a refund you are not entitled to, you must pay it back when CSIS Travel Scheme asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.